

2-year manufacturer's warranty for commercial use

1. **Application of Warranty**

This warranty applies to commercial properties and any residential properties not used as a primary home environment. This includes, but is not limited to, rental properties, B&Bs, Airbnb properties, and any other use for commercial purposes, whether for profit or not.

2. **Warranty Coverage**

SP Blinds warrants that all blinds and curtains are free from defects in materials and workmanship under normal use and conditions for a period of **2 years** for commercial applications.

Within this period, SP Blinds will repair or replace any product proven to be defective, subject to the terms of this warranty.

This warranty does not cover:

- Repairs, reinstallation, or upgrades to existing blinds
- Nickel-plated metal chains that develop rust due to environmental conditions

3. **Service and Costs**

The purchaser is responsible for returning defective goods to SP Blinds at their own expense.

Call-out charges for inspection, repair, or reinstallation will apply.

Any scaffolding or special equipment required for access or servicing will be at the purchaser's cost.

4. **What is Covered**

This warranty covers:

- Workmanship
- Operating mechanisms (including chain controls and springs)
- All components (including head tubes, bottom

bars, and brackets)

- Motors and electronic components

5. **Exclusions**

This warranty does not apply in the following circumstances:

- Products ordered outside SP Blinds' recommended specifications
- Incorrect installation or wiring
- Misuse, negligence, or lack of proper maintenance
- Accidental damage
- Fabric fading or discolouration
- Skylight or other non-standard blinds

6. **Fabric Disclaimer**

Fabric fading is a natural process and is not covered under this warranty. Due to New Zealand's high UV exposure, some degree of fading and shrinkage over time is normal and expected.

Please note:

- Minor colour variations may occur between blinds manufactured from different fabric batches
- Replacement blinds may appear different in colour compared to existing blinds that have faded over time

7. **Limitation of Liability**

SP Blinds and its distributors shall not be liable for any incidental, consequential, or indirect damage, loss, cost, or expense arising from the use of the product.

Different warranty terms and periods apply to residential products and applications.

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