

5 year manufacturer warranty for residential use

1. This warranty solely covers a home environment.
2. It does NOT include and this is not limited to, any residential properties being used for rental, B&B business, Airbnb business and any other commercial purposes, whether profit or non-profit. These examples are covered by the SP Blinds 2 year commercial warranty.
3. SP Blinds warrants each blind manufactured to be free from defects in material and workmanship, under normal use and conditions, for a period of 5 years for residential use. SP Blinds will repair or replace any blind that proves to be defective within the limits of this warranty. SP Blinds Warranty does not apply to repairs, re-installations or component upgrades to existing blinds. We also do not cover nickel-plated metal chains that develop rust due to environmental conditions.
4. It is the purchaser's responsibility to return, at their own expense, any defective goods to SP Blinds. Call-out charge for repair and reinstallation shall apply. Any scaffold or special equipment required for servicing or repairing these blinds is at the cost of the purchaser.
5. This warranty shall apply to:
 - Workmanship;
 - Operating mechanism - including chain control and springs;
 - All components - including head tube, bottom bars, brackets;
 - Motors and electronics.
6. This warranty shall not apply under the following circumstance:
 - Any product that has been ordered outside of our recommended specification;
 - Incorrect installation or wiring;
 - Misuse of the product, negligence or improper maintenance;
 - Accidental damage;
 - Fading or discolouration of fabric;
 - Skylight or non-standard blinds.
7. As per SP Blinds warranty terms, fading is a natural occurrence with fabric and is not covered under this warranty. Some colour fading and shrinkage are completely normal and should be expected under New Zealand's high UV levels during the lifetime of the blind. Please note:
 - SP Blinds' products are manufactured with high quality materials and components; however, there may be very slight colour variations between blinds if they have been manufactured from different fabric batches.
 - If, after a time, a blind is replaced, the adjacent blinds in the room may have faded and the replaced blind will be the original colour and look slightly different.
8. NOTE: in no event shall SP Blinds or its distributor be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost, or expense.

Different warranty terms and periods apply to commercial products and applications.

SP Blinds
creative light control

8 Fairfax Ave, Penrose, Auckland
Phone 09-379 6727 Email info@spblinds.co.nz